


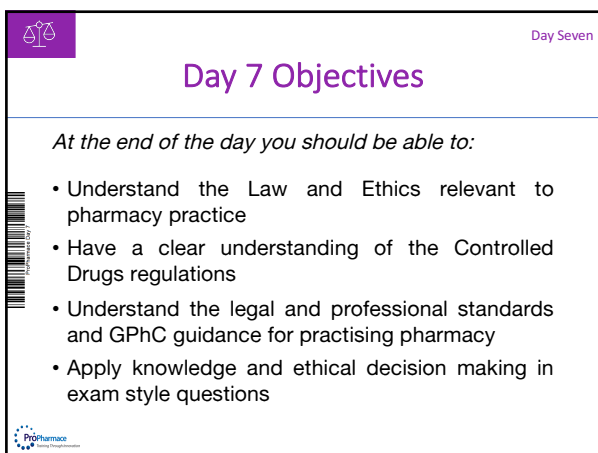



Welcome to Day 7

ProPharmace Pre-registration
Training 2019/20

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Leading Through Innovation




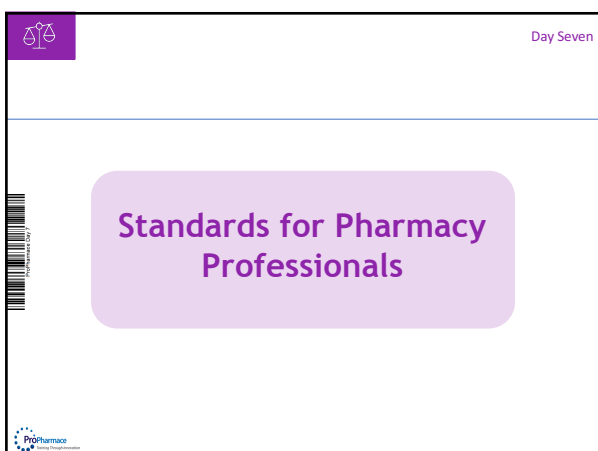
 Day Seven


Day 7 Objectives

At the end of the day you should be able to:


- Understand the Law and Ethics relevant to pharmacy practice
- Have a clear understanding of the Controlled Drugs regulations
- Understand the legal and professional standards and GPhC guidance for practising pharmacy
- Apply knowledge and ethical decision making in exam style questions

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Standards for Pharmacy Professionals

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Standards for Pharmacy Professionals

1. Provide person-centred care
2. Work in partnership with others
3. Communicate effectively
4. Maintain, develop and use their professional knowledge and skills
5. Use professional judgement
6. Behave in a professional manner
7. Respect and maintain the person's confidentiality and privacy
8. Speak up when they have concerns or when things go wrong
9. Demonstrate leadership







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Standards for Registered Pharmacies (and inspections)






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GPhC Inspections

The GPhC inspects registered pharmacies against their Standards for Registered Pharmacies using a “show and tell me” approach whereby inspectors can ask scenario-based questions to *any member of the pharmacy team* to test their understanding of and compliance with the standards.

These standards all aim to ensure that the pharmacy operates in a way that safeguards patient health, safety and wellbeing at all times.






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GPhC Inspections

In 2019, the GPhC introduced a number of changes to how they inspect and regulate registered pharmacies, including:

- Changes to the type of inspections
- Moving to unannounced inspections
- Changing inspection outcomes
- Requiring all standards to be met to receive an overall 'standards met' outcome
- Publishing inspection reports
- Sharing examples of notable practice




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GPhC Inspections

Inspection reports are published on: <https://inspections.pharmacyregulation.org/>


Each pharmacy will receive a clear and simple outcome to each inspection, either:

Standards met ✓

Standards not all met

The pharmacy will also receive one of four possible findings for each of the five principles within the Standards of Registered Pharmacies:

Excellent practice ✓	Demonstrates innovation, performs well against the standards
Good practice ✓	Shows positive outcomes for patients, performs well against most of the standards
Standards met ✓	Meets all of the standards
Standards not all met	One or more of the standards not met





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GPhC Standards for Registered Pharmacies


There are **26** standards that have been grouped under **FIVE** governing principles.

Pharmacy owners and superintendents are accountable for how well the standards are being achieved, but all staff should be involved.






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Principle 1




The governance arrangements safeguard the health, safety and wellbeing of patients and the public.






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Principle 2




Staff are empowered and competent to safeguard the health, safety and wellbeing of patients and the public.






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Principle 3





The environment and condition of the premises from which pharmacy services are provided, and any associated premises, safeguard the health, safety and wellbeing of patients and the public.





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Principle 4



The way in which pharmacy services, including the management of medicines and medical devices, are delivered safeguards the health, safety and wellbeing of patients and the public.






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Principle 5



The equipment and facilities used in the provision of pharmacy services safeguard the health, safety and wellbeing of patients and the public.







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Guidance on

- Patient confidentiality
- Consent







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Guidance on Raising concerns



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Guidance on maintaining clear sexual boundaries



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Guidance on the religion, personal values and beliefs



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The Responsible Pharmacist (RP)


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Testing your knowledge on RP regulations:

If you are the responsible pharmacist you must establish (if they are not already established), maintain and review pharmacy procedures (either electronically or manually).

Q: What should these pharmacy procedures cover?


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Testing your knowledge on RP regulations:

Q: What activities in the pharmacy require the supervision and presence of a pharmacist?

Q: What activities can be conducted during the 2 hours absence of the pharmacist?






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Testing your knowledge on RP regulations:

Q: What medicines can be sold if the RP is absent but a second pharmacist is present?

Q: Is the role of the responsible pharmacist the same as the superintendent pharmacist or pharmacy owner?









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Testing your knowledge on RP regulations:



If you are the responsible pharmacist and have already been absent from the pharmacy for two hours today but suddenly need to leave the premises as an emergency has arisen, what can you do?








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Guidance on responding to complaints and concerns







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**Good decision making:
fitness to practice hearings
and sanctions guidance**





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**Openness and honesty:
The professional duty
of candour**




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Further Reading:

- Guidance for registered pharmacies preparing unlicensed medicines
- Guidance for registered pharmacies providing pharmacy services at a distance, incl. on the net
- Standards for the initial education and training of pharmacists
- Standards for the initial education and training of pharmacy technicians
- Guidance on tutoring and supervising pharmacy professionals in training
- Guidance to ensure a safe and effective pharmacy team

